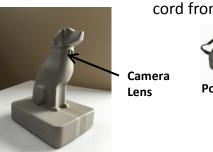
Quick Start Guide

Sherlock



Step 1 — Remove Sherlock & his power



Step 2 — Select a central location for Sherlock in the area you're most interested in monitoring. For best results he should be placed on a smooth, flat surface out of direct sunlight and away from vents, making sure his camera is pointed in the direction of your desired image capture

is complete when the status light changes from blinking to solid green. This will be confirmed when you receive your welcome cord from the box email report within approximately 5 minutes.

Status Light

Green Blinking - Activation in process

Step 4 - You'll know Sherlock's activation

Green -OnDuty

Green/Red - Power outage, running

on back-up battery

-Device deactivated Red

Cellular Signal Strength Light

Green

- Strong signal

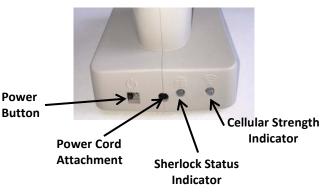
Green/Red

- Moderate signal

Red

- No/poor signal

Step 3 – Insert his power cord into the opening on the back lower base, and plug him into any standard wall outlet. Push his power button to turn him on and watch the status and signal strength indicator lights on the back of the lower base.



A green signal strength light indicates the most reliable connection. A red light means he needs to be in another location.

Step 5 — Add <u>Sherlock@housesetter.com</u> to your email contact list(s) to ensure reports and alerts are delivered to your inbox and not screened out by your spam filter.

Other Resources

Other important information available online includes:

- **Tips for locating Sherlock**
- **Setting up reports and alerts**
- **Operating F.A.Q.s**
- **Troubleshooting tips**

These resources can be easily accessed from the toolbar on your Subscriber Control Panel homepage by logging into your account at www.housesetter.com

SAFETY, WARRANTY, & COMPLIANCE

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to persons, the Product or other property.

Water and Moisture. Keep your Product away from water, other liquids, and dampness.

Do Not Open Product. The Product does not contain user-serviceable parts. Do not attempt to open the Product casing or otherwise service the Product.

Built-in Battery. Do not attempt to remove the battery from your Product. Only service providers authorized by HouseSetter should replace the battery.

Power Cord and Plug. Only use the power cord that came with your Product or a power cord that is authorized by HouseSetter to be compatible with the Product. Do not alter the power cord or plug, and protect the cord from being walked on or pinched.

Read our further Product usage instructions by logging into your account at www.housesetter.com.

One (1) Year Limited Warranty

HouseSetter LLC ("HouseSetter") warrants your HouseSetter device (the "Product") against defects in materials and workmanship under normal use in accordance with HouseSetter's instructions for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, HouseSetter will, at its option and as your sole remedy (and HouseSetter's sole liability), either (1) repair the defect at no charge, using new or refurbished replacement parts, or (2) replace the Product with a new or refurbished product that is functionally equivalent to the original. HouseSetter warrants the replacement product for the longer of ninety (90) days or the remaining warranty period of the original Product. Returned Products that are not repaired and returned shall become HouseSetter's property, and any replacement product shall become your property.

IMPORTANT NOTICE: HouseSetter is not insuring your property or guaranteeing to prevent damage to persons or property when you use the Product.

Exclusions: This warranty does not apply to (1) damage caused by (a) failure to follow instructions for the Product, (b) accident, abuse, misuse, transport, neglect, fire, lightning, flood, earthquake, hurricane, exposure to liquid or dampness, exposure to outdoor elements, or other external causes, (c) service performed by anyone who is not an authorized representative of HouseSetter; (2) a Product that has been modified to alter functionality or capability; or (3) cosmetic damage such as scratches and dents not caused by HouseSetter.

HOUSESETTER SHALL NOT BE LIABLE FOR ANY COST TO OBTAIN SUBSTITUTE PRODUCTS, LOST PROFITS, ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ANY AMOUNTS IN EXCESS OF THE ORIGINAL PRODUCT PURCHASE PRICE. THESE LIMITATIONS APPLY WHETHER THE CLAIM RESULTS FROM THE USE OF OR INABILITY TO USE THE PRODUCT OR FROM ANY BREACH OF THIS WARRANTY. HOUSESETTER DISCLAIMS ALL STATUTORY OR IMPLIED WARRANTIES INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF APPLICABLE LAW DOES NOT PERMIT DISCLAIMER OF STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE WARRANTY PERIOD.

Some states disallow limitations on incidental or consequential damages or on the length of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights under the law of your state.

To return your Product within the Warranty Period, please log into your account at www.housesetter.com and request a Return Material Authorization ("RMA"). You must ship the Product securely packaged to the address specified by HouseSetter along with your RMA and a description of the problem.

FCC Compliance Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification to the product is not expressly approved by HouseSetter and could void the user's authority to operate the device.

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the equipment and the user's body.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.